

## **Accessibility Statement**

### **Digital Accessibility Statement**

At Hausvalley Private Limited, hereinafter known as the Hausvalley.com, we empower everyday convenience through our customer experience and operational efficiency. Central to this mission is our commitment to creating inclusive digital products that can be used by everyone.

### **Our commitment**

We are committed to providing digital platforms that are accessible to the widest possible audience, and we are actively working to increase the usability of our products.

To support accessibility, we take a variety of actions including:

- Regularly audit our mobile app & website for technical compliance with an external agency.
- Carry out user testing that includes users with disabilities.
- Have an accessibility roadmap for continual improvement.
- Run an Accessibility Guild within our Product and Technology department to promote good practice.
- Provide training for our employees and hire specialists to support our commitment.

### **Level of accessibility**

We are dedicated to making our digital products accessible to everyone. To further enhance the user experience, we are actively working on the following improvements:

- Ensuring that all screens are navigable using the keyboard alone in case of our website.
- Providing text descriptions for images to improve understanding.
- Enhancing colour contrast for better readability.
- Structuring heading elements for logical navigation.
- Optimising text and layout to maintain clarity and usability when zoomed in.

### **Compliance status**

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. This website is currently partially compliant with the Web Content Accessibility Guidelines.

### **Feedback**

We welcome feedback on our accessibility efforts and encourage individuals to reach out to us with any questions, concerns or suggestions.

For more information on our accessibility practices or to provide feedback, please contact us at [support@hausvalley.com](mailto:support@hausvalley.com).

### **Preparation of this accessibility statement**

This statement was prepared on 19 August 2025.